ATT TRANSPORT (ALL TIME TRAVEL)

Luggage Policy

KNUST Accredited Transport Provider

General Terms

1. Free allowance: Every ticket comes with 1 free medium-sized luggage, as advertised in our booking packages.
2. A "medium-sized luggage" is one bag a single person can comfortably carry or lift unassisted (a standard travel suitcase, sports bag, or similar)
3. No scale on-site: As we do not currently weigh luggage, allowance and charges are determined by size, bag count, and agent assessment rather than kilograms.
4. Extra or oversized bags: Any bag beyond the free allowance, or any bag larger than “medium,” is charged at check-in per the table above.
5. Bulky/special items: Passengers must call or WhatsApp ATT ahead of travel to declare them; final charges are set by agents on the day, based on size and handling required.
6. Safety & prohibited items: ATT reserves the right to refuse transport of any item deemed hazardous, illegal, perishable, or unsafe for bus transport (e.g., flammable liquids, weapons, live animals unless pre-approved).
7. Liability: ATT will take reasonable care of all luggage but is not liable for items of high monetary or sentimental value unless declared separately. Passengers are advised not to pack valuables (cash, electronics, documents) in checked luggage.
8. Payment: All luggage and item fees must be paid before boarding, either via mobile money or cash to an ATT agent at the pick-up point.
9. Pick-up & departure**:** Luggage should be presented and tagged (if any) for loading into the bus at your designated pick-up point.

Fees & Charges (Estimated Prices)

ITEM	**FEE**
Additional bag (2nd bag onward, medium size or smaller)	GHC 20.00 per bag
Oversized / large bag	GHC 40.00 per bag
Bulky or special item (appliance, furniture, electronics — see below)	GHC 50.00–250.00 per item, assessed at check-in
Luggage handling fee (tagging & loading, per passenger) if any	GHC 10.00